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| Dean marko  Netanya · 0558858028  [dean.y.marko@gmail.com](mailto:dean.y.marko@gmail.com)  [My Linkedin](https://www.linkedin.com/in/dean-marko-economics-information-technology/) |
| Student for Economics and Managment starting my final year, with a record of outstanding achievment, native english speaker, experience, with excel,vba,python and sqlEducation  |  | | --- | | october 2019-currentEconomics and Management specializing in Information Systems, ruppin academic college |  Army Experience2014– 2017 Israeli Defense Force Head of Logistics-Logistics Brigade   * Received an award for Exceptional Service presented by the Director of the Logistics Brigade. * In charge of supplies for the Logistics Officers Training Course * Would Supply Food/Weapons/Cloths/Vehicles during field training * In charge of around several soldiers who would assist in planning and setting up different events. |

# Experience

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| 2019 – currentCustomer Service representative, Nespresso  * Assisted customers with inquiries, issues and concerns by providing relevant information in English and Hebrew * Provided information on product, shipping and service questions * Assisted in providing customer satisfaction by providing customers with refunds, giftcards and vouchers  2017– 2019Sales representative, Memo Global/DSNr  * Maintained sales report and met monthly quotas * Spoke with clients from all over the world * Built rapport with customers by offering friendly, knowledgeable, and supportive customer service  2013–2014Sales representative, Memo Global/DSNr  * Maintained sales report and met monthly quotas * Spoke with clients from all over the world * Built rapport with customers by offering friendly, knowledgeable, and supportive customer service |

# Language

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| * English-Native * Hebrew-Advanced |  |